



Microsoft® ended support for Windows Mobile® Device Center (WMDC) in 2012; the latest Microsoft PC operating systems are not designed to be compatible with WMDC. WMDC may not work with the recently released Windows® 10 version 1703, or any subsequent Windows 10 versions



Not all connection problems are a result of this Win10 Update

- Do other WM units connect ok to the pc?
- Do you have connection issues with Win 7 or 8?
- Are you running an earlier version of Win 10?
- Do you have WMDC installed?
- Has IT locked out some connectivity functions to certain users?



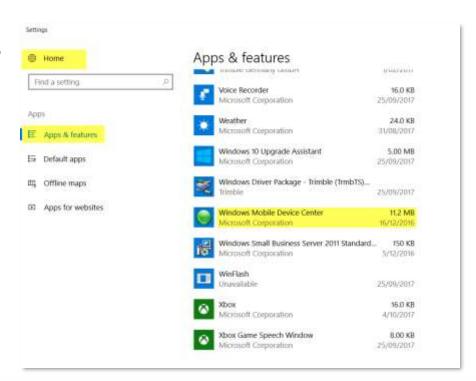
First make sure WMDC is installed.

https://www.microsoft.com/en-us/download/details.aspx?id=3182

Microsoft Windows Mobile Device Center 6.1 Driver for Windows Vista (64-bit)



Check with IT that you have the correct permissions.

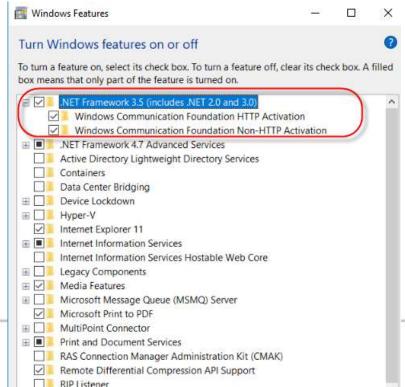




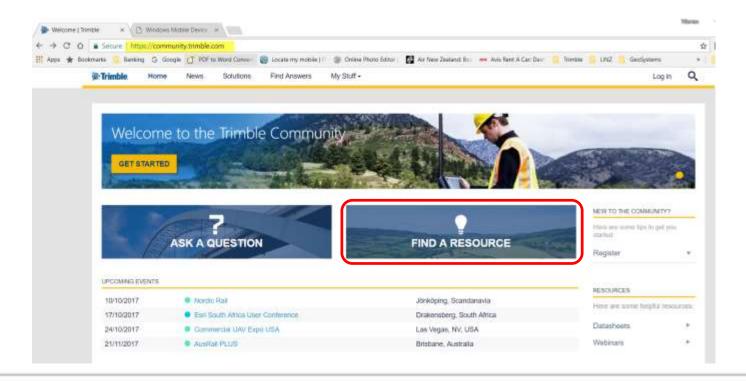




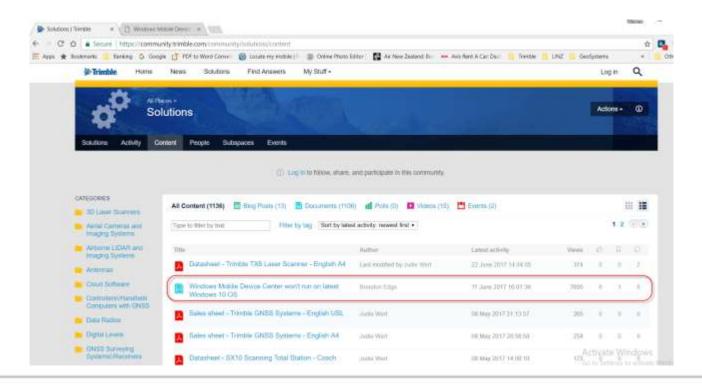
Install and enable .NET Framework 3.5













Trimble Support Note



These Registry entries change the way in which the operating system handles the background processes ("Services") that control WMDC connectivity. The handling of background Services has changed in Windows 10 1703 and these additions allow WMDC to continue to work.

A PC application tool that will add these Registry settings is available *here* to simplify the Registry editing process. The tool must be run with Administrator privileges because it modifies the PC's Registry.

Download the tool to your PC and from the File Explorer right-click the file and choose *Run as Administrator*. A popup confirms the tool is from Trimble Navigation and asks for confirmation to run; choose *Yes*. A command window opens and displays the Registry values changed. Press any key to exit the application once it is complete.

For more information

Contact your local Trimble Distribution Partner.







Trimble TerraFlex with Trimble Connect Cloud



Geospatial Field Data Collection Software









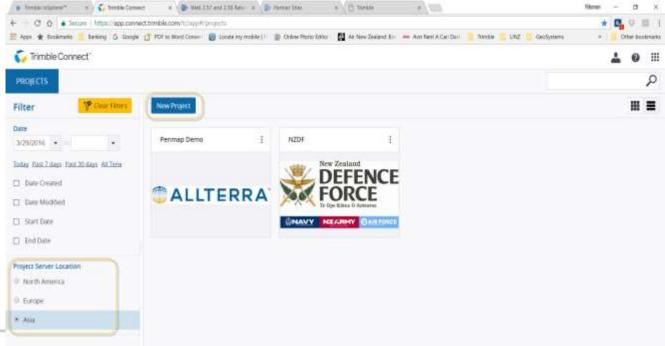


www.connect.trimble.com





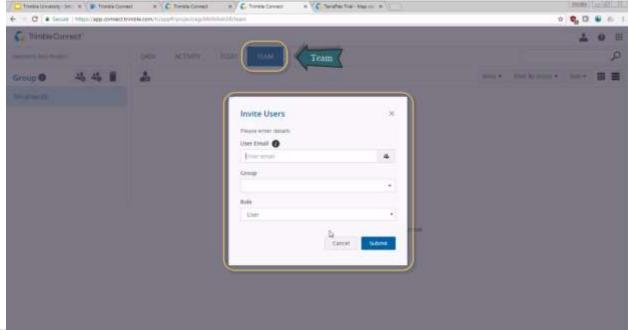








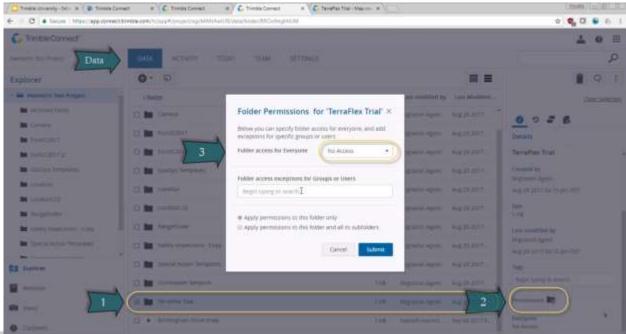








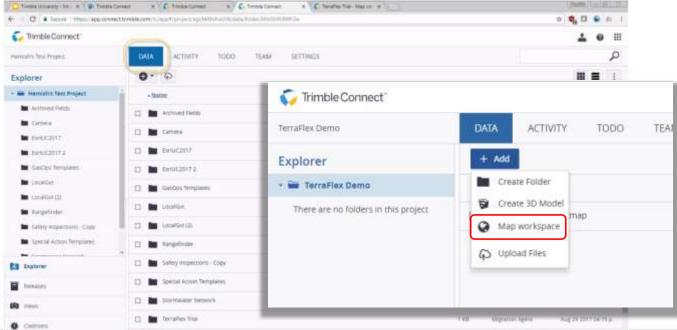








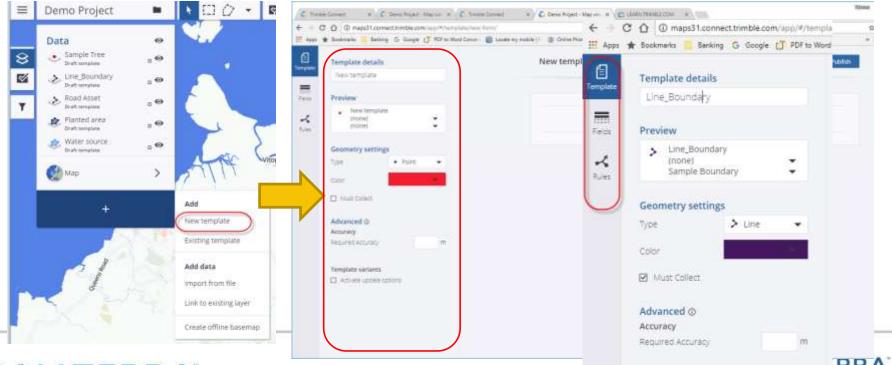






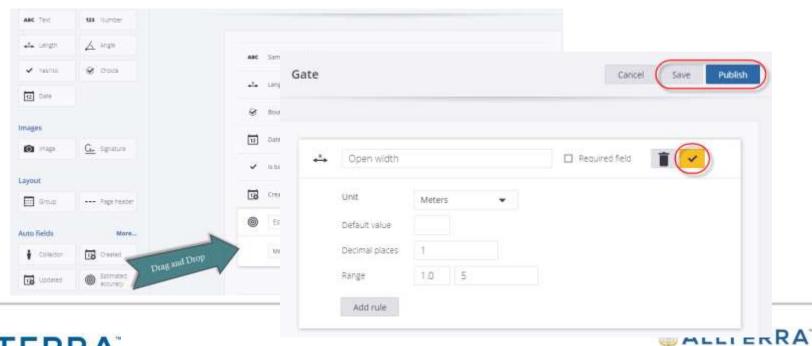








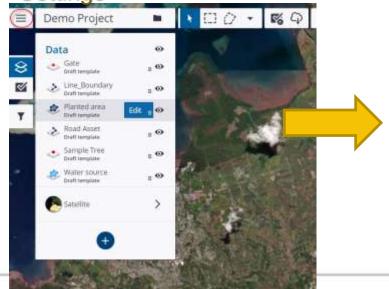


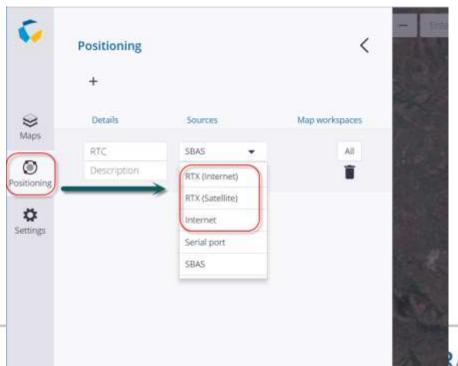






Real-time Correction Settings







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